

KERNERSVILLE PRIMARY CARE

(Family Medicine)
420 W. Mountain St.

Phone: (336) 993-1618
Kernersville, NC 27284

Welcome to Kernersville Primary Care, a family medicine practice. If you wish to see a Doctor or Physician Assistant it is best to schedule an appointment for your illness or preventive health needs.

Our office hours are from 8:00 a.m. to 5:00 p.m. from Monday thru Friday. We close daily from 1:00 p.m. to 2:00p.m for lunch.

With the intention of establishing an important Patient / Doctor relationship, we will try to schedule your routine visits with the same Doctor or Physician Assistant. Requested urgent appointments are scheduled based on provider availability.

It is always best to call ahead for an appointment, so we can better accommodate your schedule and we may prepare for your visit.

Please arrive 10 minutes before your scheduled appointment so that the physician will be able to see you by the time of your appointment.

We do have a tolerance of 15 minutes in case anything unexpected happens. If you arrive 15 minutes after your appointment time you may be asked to reschedule your visit.

Sometimes appointments or emergencies require more time than was originally scheduled, remember to be considerate. When scheduling your appointment it is important to let the receptionist know the reasons for your visit so an appropriate time may be scheduled.

If you need to cancel an appointment please do so at least 24 hours in advance, otherwise a \$25 fee will be applied to your account.

We expect full payment at the time services are provided. If you are covered by a medical insurance, it is important that you bring your insurance card to all your visits and be prepared to pay your co-pay. Please review and sign the payment policy.

A fee is charged for Copying of Medical Records

It is of great benefit for you to bring all the medications you take to your routine visits, including herbal and all other supplements.

If you need to refill your medication, please refer to our prescription policy. We will NOT prescribe or refill any controlled substances on the first visit.

It is the patient's responsibility to check their benefits for coverage of services rendered.

After hours and when the office is closed, you can still contact us through our call-a-nurse service by dialing our office phone number. If you are experiencing a life threatening emergency, please dial 911 or go to the Emergency Department of your Hospital.

William S. Kelly, MD
Board Certified Family Medicine and CAQ Geriatric Medicine. Fellow of American Academy of Family Medicine

Stephanie Taylor, PA-C
Physician Assistant, Masters of Science Certified Diabetes Educator.

Katie Scott, NP-C
Nurse Practitioner, Adult/Gerontological Primary Care, Masters of Science in Nursing

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Masters of Public Health Nutrition, Registered Dietitian, Licensed Dietitian/Nutritionist.